General Terms and Conditions of the Online Platform

viktor-global.com

1.) Content and purpose of the online platform

Viktor-global.com is an online platform (hereinafter referred to as the Platform or Viktor-global.com), a service for the comprehensive management and performance of professional tasks and the digitalisation of processes in occupational health and safety, fire safety and private security. It enables professional and work processes to be carried out, managed, documented, monitored and supported.

The Platform is intended for business entities (organisations, professional service providers, their clients and authorised persons) and other legal persons that use it to carry out, support, monitor or document professional and work processes within the Platform's scope of operation.

The Platform serves solely as a technical, organisational and information service and does not, in itself, ensure compliance with all of the User's statutory, professional or other obligations under the applicable legislation or professional rules in the relevant field. Each User is responsible for complying, when using the Platform and carrying out its activities, with all legislation, professional requirements, permits, record-keeping requirements, deadlines and other obligations applicable to it or in the territory in which it operates.

2.) Application of the General Terms and Conditions

These General Terms and Conditions (hereinafter referred to as the General Terms) constitute a legally valid and binding agreement between the Provider and the User and set out how the Viktor-global.com online platform may be accessed and the rules governing the use of its services. The purpose of the General Terms is to regulate the mutual rights and obligations of the Provider and the User, the operation and use of the Platform, security, liability, protection of the Provider's rights and other matters relating to the use of the Platform. General rules on the processing and protection of personal data are set out in greater detail in the Privacy Policy.

They apply to all registered Users of the Platform, regardless of how access is obtained and who orders the individual services. For Visitors or Unregistered Users, only those provisions apply which, by their nature, concern their use of the parts of the website or Platform accessible to them or to the public.

Before registering or activating a user account, the User must confirm that it has read and understood the General Terms, accepts them in full and is familiar with the Privacy Policy. By accepting the General Terms, the User undertakes to comply with them throughout its use of the Platform, regardless of whether it pays the Provider directly for the services or is granted access as part of another contractual or business relationship.

Registration or activation of a user account and acceptance of these General Terms establish a legally binding User Relationship between the Provider and the User. The User Relationship governs the registration and use of the user account, access to the Platform, permitted and prohibited uses, security, liability, User Content, protection of the Provider's rights and other rights and obligations relating to the use of the Platform. Registration or activation of a user account does not, in itself, constitute the conclusion of a Business Cooperation Agreement, an order for a paid service or the

creation of a direct payment obligation owed by the User to the Provider, unless the User has expressly ordered a paid service.

A Business Cooperation Agreement for an individual paid service may be concluded:

- by entering into an individual contract,
- by ordering an individual paid service through the Platform,
- by activating or beginning to use a paid service, where the User has been clearly informed in advance of its price and other essential terms,
- by accepting a quotation, purchase order, specification or other specific contractual document,
- in any other unambiguous manner that establishes the subject matter of the order and the assumption of a payment obligation.

Where the User orders a paid service through the Platform, submission of the order constitutes a binding order for the selected service on the terms and at the price displayed or made available to the User before submission. The Business Cooperation Agreement for an individual paid service is concluded when the Provider confirms the order, enables the User to use the ordered service or begins providing the service, whichever occurs first.

The General Terms form an integral part of the Business Cooperation Agreement and apply to all matters not expressly regulated otherwise in that agreement. If an individual contract, accepted quotation, purchase order or other specific agreement regulates a particular matter differently from these General Terms, the specific agreement prevails in respect of that matter. The General Terms in force at any given time are published on the Platform's website in a manner that enables the User to review them. The Provider may amend them in accordance with the section on amendments to these General Terms.

3.) Applicable legislation

These General Terms have been drawn up with regard to the applicable rules of contract law, electronic commerce, personal data protection, information security and intellectual property, and other legislation governing the provision and use of online or digital services.

4.) Definitions

1. Provider means Viktor GLOBAL d.o.o., the owner of the Viktor-global.com platform and the related solutions and intellectual property rights. The Provider is the User's contractual counterparty in respect of the use of the Platform and the services that the User orders directly or uses through access granted to it.
2. User means a business entity or other legal person that registers a user account, accepts the General Terms, familiarises itself with the Privacy Policy and uses the Platform in its own name, regardless of how access is obtained and who orders or pays for the use of the services.
3. Unregistered User means any natural person who performs work, is involved in a work process, undergoes training, participates in professional procedures or is otherwise associated with the User, and to whom data or documents processed in the Platform relate.
4. Visitor means any individual who visits the website or Platform and does not have a registered user account.
5. Business Cooperation Agreement means a legally binding relationship between the Provider and the User concerning one or more paid services. It may be concluded by placing an electronic order or activating a paid service, accepting a quotation or purchase order, entering

into an individual contract or reaching another unambiguous agreement. The individual order, order confirmation, applicable service description and price, and these General Terms together constitute the contractual terms for the ordered service, unless otherwise provided in a specific agreement.

6. User Relationship means a direct, legally binding relationship between the Provider and each registered User, established by acceptance of the General Terms and registration or activation of a user account. It exists regardless of whether the User pays the Provider directly for the services, uses them free of charge or is granted access as part of another contractual or business relationship.
7. Service means any free or paid functionality, module, access, integration, storage, document creation, notification, support or other service that the Platform currently provides or will provide in the future.
8. User Content means all data, documents, files, records, texts, settings, signatures, certificates and other content that the User enters, uploads, creates, transmits or stores in the Platform.
9. Data Controller means a User that determines the purposes and means of the processing of personal data and has an appropriate legal basis for processing personal data.
10. Data Processor means an entity that processes personal data on behalf of the Data Controller and in accordance with its documented instructions.
11. Material Amendments to the General Terms mean amendments that materially affect Users' rights and/or obligations and may therefore require acceptance or renewed acceptance for continued use.
12. Non-material Amendments to the General Terms mean amendments that do not affect Users' rights and/or obligations, of which the Provider may therefore simply inform Users.

5.) Provider's contact details

Name: Viktor GLOBAL d.o.o.
Address: Cesta v Kleče 16, 1000 Ljubljana
Email: info@viktor-global.com

The entity is registered with the registry court in Nova Gorica, court registration entry number: Srg 2023/29432, company registration number: 9465006000, tax number: SI 88170063 (registered for VAT in accordance with the law), share capital: EUR 7,500.00.

Data Protection Officer (DPO): dpo@viktor-global.com

6.) Types of services

Viktor-global.com provides Users with various modules, functional areas and services for digitalising, carrying out, managing, documenting, monitoring and supporting professional and business processes. Individual services may include, in particular:

- maintaining data on organisations, workers, authorised persons, equipment, devices, facilities and other objects of professional procedures,
- planning, carrying out and recording inspections, measurements, checks and other professional activities,
- creating, signing, transmitting, checking the validity of, storing and archiving certificates, records of proceedings, reports, records and other documentation,
- providing notifications of deadlines, validity periods, results, events and other important circumstances,

- ordering services from third-party service providers and exchanging data or documents between entitled Users,
- financial and inventory management, preparing quotations, pro forma invoices, invoices, overviews and reports,
- integrations with other information systems, importing and exporting data, and connecting to external services,
- online storage, archiving, purchase of additional capacity, technical support and other ancillary services,
- using digital certificates, electronic signatures, timestamps, graphical signatures or other means of validating documents.

Where the Platform enables connections or data exchanges with external systems or service providers, the third-party provider's terms may also apply to the use of those services. The Provider is not liable for the operation, availability or changes to third-party services that are outside its direct control.

The precise scope of each service is set out in the user interface, individual quotation, price list, individual contract or other applicable specification. Adding, renaming, combining, technically modifying or discontinuing an individual functionality does not, in itself, require an amendment to these General Terms, provided that it does not materially change the User's contractual position.

7.) Rights and obligations

By registering a user account on the Platform, the User undertakes to act responsibly and maintain the security and confidentiality of personal and other data. The General Terms and the Privacy Policy are publicly available on the Viktor-global.com platform. Before registering or activating an account, the User must confirm that it is familiar with the Privacy Policy and accepts the General Terms. In doing so, it undertakes to observe and comply with them.

Subject to criminal liability, liability for minor offences, financial liability and liability for damages, the User undertakes to ensure that all data and User Content it enters, uploads, transmits or otherwise processes in the Platform are covered by an appropriate legal basis, authorisation, notice or permission, and that such a basis exists no later than the time of entry into the Platform and throughout their processing. If the legal basis ceases to exist, the User must, without delay, restrict processing, obtain a new appropriate basis or delete the data. A User that uses the Platform to carry out regulated or professional activities warrants that it holds all permits, authorisations and professional qualifications and meets all other requirements applicable to its activities in the territory in which it carries them out.

As the Platform serves solely as a technical, organisational and information service, the User must check the accuracy of all generated documents before using, signing or transmitting them. The User is solely responsible for the accuracy, completeness, currency and lawfulness of its entries, the allocation of access rights, the final professional assessment and the use of documents and results generated with the aid of the Platform. When using the Platform, the User must act lawfully, professionally, diligently and in accordance with the Platform's purpose, and is responsible for the actions of persons to whom it grants authorised access as if they were its own actions.

Any conduct that could disrupt the operation of the Platform or compromise the security, integrity and availability of data or the Service is prohibited.

Prohibited conduct in connection with the use of the Platform includes, but is not limited to:

- misusing another User's account or granting access to an unauthorised person,

- sharing passwords, certificates, authentication factors or other access details contrary to the rights granted,
- unauthorised vulnerability testing, hacking, circumventing security measures, introducing malicious code or placing excessive automated loads on the Platform,
- infringing the intellectual property rights of the Provider, other Users or third parties,
- entering content that is unlawful, misleading, harmful, excessive or unnecessary for the purpose of the Service,
- using the Platform for prohibited profiling, discrimination, automated decision-making or other procedures that would unlawfully interfere with individuals' rights,
- selling, subletting, sublicensing or making the Platform available to third parties outside the agreed business model.

If the User detects a breach of these General Terms or the Privacy Policy, a security incident, loss of access details or suspected unauthorised conduct, it must notify the Provider without delay.

The User must reimburse the Provider for all direct loss or damage, costs, reasonable legal representation costs, compensation paid and other expenditure incurred by the Provider as a result of the User's breach of these General Terms, unlawful use of the Platform, infringement of third-party rights, unauthorised entry of data or the actions of its authorised users.

8.) Registration

The User must provide accurate, complete and up-to-date information upon registration. A person registering on behalf of an organisation warrants that they are authorised to do so and may bind the organisation to these General Terms.

A User that sends another entity or person an invitation to register is responsible for ensuring that the recipient is correct, that the invitation is justified and that the scope of access granted is appropriate. Before activating their own user account, the invited User must independently accept the General Terms and familiarise themselves with the Privacy Policy.

Registration of a user account does not necessarily constitute a direct order or an obligation to pay the Provider. Payment obligations arise only for a User that orders a service, accepts a quotation, enters into an individual contract or otherwise assumes a payment obligation.

A user account is linked to an individual natural person who is a User. The User must adequately protect its password, digital certificates, authentication factors and other credentials and must not disclose them to unauthorised persons. It must use a sufficiently strong and unique password that it does not use for other services. Changing the password at least every 90 days is recommended, if disclosure, misuse or a security event is suspected, the password must be changed immediately. Initial passwords and other temporary credentials must be changed without undue delay.

Depending on the risk assessment, type of User, level of access or technical capabilities, the Provider may introduce, enable or require multi-factor authentication, additional identity verification or other security mechanisms. The introduction, modification or upgrade of such a technical security mechanism does not, in itself, constitute an amendment to these General Terms or require their renewed acceptance, provided that it does not materially change the User's contractual position.

9.) Age and business-use restrictions on use of the Platform

The Platform is primarily intended for business and professional use by business entities and their authorised persons. Natural persons may use it only within the framework of a lawful relationship with

a User, for the provision of an individual service, or where they are otherwise lawfully granted access or an appropriate legal basis exists.

A person aged at least 15 may use the Platform independently, unless the applicable legislation requires a higher age, the consent of a legal representative or other conditions for the particular use. When processing minors' data, the User must ensure an appropriate legal basis, notices and safeguards.

10.) Processing of personal data

Personal data are processed in accordance with the Privacy Policy, these General Terms and any specific contractual provisions, which together supplement the Business Cooperation Agreement. The Privacy Policy sets out in greater detail the types of data, purposes, legal bases, retention periods, individuals' rights and the roles of the entities involved. The provisions of this section are primarily intended to delineate clearly the responsibilities of the User, the Provider and other entities.

The Platform enables data to be entered, structured, used, displayed, stored, exported and deleted, and other selected functionalities to be used. As a software service, the Platform is not a separate legal entity and does not itself determine the purposes of personal data processing, the categories of individuals, the types of data entered by the User or their retention periods.

The Business Cooperation Agreement provides the contractual basis for supplying the ordered services and for processing those personal data of the contracting parties, their representatives, contact persons and authorised users that are necessary for establishing and performing the contractual relationship, managing user accounts, communication, billing, providing support, Platform security and pursuing legal claims. For these processing activities, the Provider acts as an independent Data Controller.

For personal data that the User enters into the Platform for its own purposes or in the course of providing services to its client, the User itself or another responsible Data Controller must ensure an appropriate legal basis, authorisation and lawful processing. The User is also responsible for accuracy, keeping data up to date, limiting data to the minimum necessary, retention periods, informing individuals, and granting and revoking access rights.

The Provider does not determine which persons or personal data the User must enter, does not determine the legal basis for their processing, does not verify the accuracy of their content and does not decide on the professional, personnel, health, security, business or other purposes of their use. It therefore does not act as a Data Controller in respect of User Content.

The mere fact that the Platform technically enables a particular type of data to be entered, displayed, transferred, structured, stored or otherwise used does not mean that the Provider requires, recommends or approves such entry, or confirms it as necessary and lawful. The technical ability to use an individual functionality does not transfer responsibility for lawful processing from the User to the Provider.

The Provider does not use personal data contained in User Content for its own content-related, marketing, analytical, presentation, development or other independent purposes, nor does it decide on the professional, personnel, health, security or business purposes of their processing. Nor does the Provider use User Content for advertising, public presentations, profiling, statistical or business analysis of the content, training systems, developing training datasets or other content-related purposes of its own. Any different use is permitted only on the basis of a specific, express and lawful agreement with an entitled entity.

The Provider's role in each processing activity is determined by the actual nature of the Service and the applicable legislation. Where, in ensuring the technical operation of the Platform, the Provider actually processes personal data on behalf of the User or another Data Controller and in accordance with its documented instructions, the parties' mutual rights and obligations are, where necessary, regulated by a contract or other legal act governing personal data processing. Such a technical role does not mean that the Provider assumes the purposes of processing or the User's responsibility for the lawfulness of the data it enters into the Platform.

The User or another responsible Data Controller determines the purposes, scope, content, categories of individuals, access rights and retention periods for the data it enters or processes for its activities. The User must comply with the principle of data minimisation and must not enter into the Platform data or documents that are unnecessary for the intended Service or for which it has no appropriate legal basis.

Data are stored with providers of cloud or other technical infrastructure selected by the Provider. The Provider ensures that its relationships with such service providers are appropriately regulated by contract and that suitable technical and organisational safeguards are used. Further details are set out in the Privacy Policy or are available to the User on request.

Access to User data is restricted to the User, its authorised persons and other entitled persons in accordance with the rights granted. Routine technical support does not generally include access to the content of the User's data. Where such access is exceptionally necessary to remedy a specific fault, provide requested support or address a security event, it is undertaken at the request of or with the approval of an entitled User, limited to the minimum necessary scope and duration, and made traceable, unless a different course of action is necessary to fulfil a statutory obligation or prevent immediate harm.

11.) Information security, reliability and continuity of operation

The User must cooperate in ensuring information security, follow the Provider's security instructions, regularly review the rights granted, revoke unnecessary access in a timely manner, update its devices and software and report any detected irregularities, lost credentials, suspected misuse or other security event without delay.

For security purposes, incident prevention, remediation of vulnerabilities, data protection or stability, the Provider may, without the User's prior consent, introduce or modify technical security measures, including authentication methods, access controls, encryption, event logging, session restrictions and other safeguards, provided that this does not materially affect the agreed purpose or scope of the Service.

The Platform is designed and managed to ensure appropriate availability and resilience. The Provider endeavours to ensure continuous operation, but cannot guarantee entirely uninterrupted or error-free availability due to maintenance, upgrades, security interventions, faults, the operation of infrastructure providers, force majeure or other circumstances, unless a specific service level is expressly agreed in an individual contract.

Significant access events, changes, exports, deletions, security events and other relevant actions are logged to the extent supported by the Platform and necessary for security, traceability, troubleshooting, evidencing actions taken and fulfilling contractual and statutory obligations. Logging of all technical events without exception is not guaranteed where it is unnecessary, disproportionate or technically infeasible.

12.) Payment for services

A Business Cooperation Agreement for an individual paid service may be concluded by placing an electronic order, activating or using a paid service through the Platform, accepting a quotation or purchase order, entering into an individual contract or in another unambiguous manner that establishes the order and the payment obligation. The agreement is concluded when the Provider confirms the order, enables use of the ordered service or begins providing the service, whichever occurs first.

Where the parties enter into an individual contract, it forms a single contractual relationship together with the General Terms and the Privacy Policy. The individual contract generally sets out the specific terms of the particular cooperation, notably the scope of services, prices, duration, support level, integrations and other specific requirements, while the General Terms apply to all matters not expressly regulated otherwise.

A registered User that does not order a service and does not pay the Provider directly for it has no payment obligation to the Provider merely because it uses the Platform. Such a User nevertheless remains fully bound by the rules on use, security, data protection, intellectual property and liability set out in these General Terms.

The Provider may issue and deliver invoices and other billing notices electronically. The User must provide a correct email address and other details required for invoicing.

The User or payer must settle all amounts due in full and on time. In the event of late payment, the Provider may, after giving prior warning, restrict or temporarily disable the use of paid services, charge statutory late-payment interest and recover collection costs to the extent permitted by the applicable legislation.

The services are intended for business use exclusively between business entities and other legal persons. Consumer protection legislation therefore does not apply.

13.) Termination of the contractual or User Relationship

The contractual relationship or User Relationship between the User and the Provider may end, in particular:

- as a result of a breach of these General Terms, an individual contract or the applicable legislation,
- when the User deletes the user account,
- after two years of inactivity of the user account, when the account is automatically deleted following prior notice to the User,
- when the User ceases to exist or is removed from the relevant public register,
- upon termination or expiry of an individual contract,
- when the ordered service or the business relationship under which access was granted ends,
- as a result of failure to pay amounts due following prior warning.

14.) Deletion of the user account and data

The User may delete the user account or request its closure, provided that there are no outstanding obligations or other legal impediments. Before deletion, the User must retrieve the data and documentation it needs for statutory, evidential or business purposes.

For security purposes and to prevent accidental loss, the Platform provides a transitional 30-day quarantine period following account closure or a request for deletion of the User. During this period, the data are not intended for ordinary use but may be restored upon a justified request. At the end of the quarantine period, they are irreversibly deleted from the active environment.

If the User has not logged into its user account at least once during a consecutive two-year period, the system sends three warnings to the User's email address about deletion of the user account, one per month during the final three months before account deletion. During this time, the User may save its data at any point. Once this period expires, the data are placed in quarantine for 30 days, during which they may still be restored at the User's request. If the User logs into the account again, the two-year reference period starts afresh. At the end of the 30-day quarantine period, the system irreversibly deletes the data and notifies the User by email.

The Provider may, on request and within reasonable limits, issue confirmation that deletion has been carried out.

15.) Intellectual property rights

Any reproduction, modification, distribution or other display of the Platform or its content without the Provider's prior permission is prohibited.

The Platform's content, software code, databases, visual design, structure, functionalities, documentation, questionnaires, templates, methodologies, trade marks and other content of the Provider are protected by intellectual property rights and by copyright as an individual intellectual creation.

The User is liable in damages for infringement of the intellectual property rights of the Provider or third parties and must compensate the Provider for the loss or damage and costs it incurs as a result of such infringement.

16.) Liability and compensation for loss or damage

The Provider implements and regularly adapts reasonable technical and organisational measures to ensure the reliability, availability, integrity, confidentiality and traceability of the Platform and to protect data against unauthorised access, alteration, disclosure, loss or destruction. The Provider endeavours to ensure continuous operation of the Platform but does not guarantee absolute security or entirely uninterrupted or error-free operation, unless a specific service level is expressly agreed in an individual contract. However, the Provider is not liable to the User or any other person for any damage or loss arising from permanent or temporary unavailability of the Platform or individual services, loss of data, restricted or disabled access, or the use of content and services on the Platform.

The Provider is not liable for damage, loss, delay or failure to operate resulting from the actions of the User or its authorised persons, inaccurate data, inappropriate instructions, unchecked documents, third-party services, the User's devices or connections, force majeure, essential maintenance or other circumstances beyond the Provider's reasonable control.

The Provider is not liable for professional, legal, personnel, health or other decisions made by the User on the basis of data, results or documents from the Platform. The User is responsible for the final assessment of their substance and for the lawfulness of the procedure.

The Provider is not liable for unlawful processing, disclosure, alteration or deletion of data where the cause is attributable to the User, its authorised user or a third party to whom the User has granted access.

The User is liable to the Provider and third parties for loss or damage resulting from a breach of these General Terms or the Privacy Policy, improper or unlawful use of the Platform, entry of data without an appropriate legal basis, breach of confidentiality or infringement of intellectual property rights or other third-party rights.

The User undertakes to relieve the Provider, its related persons and contracted service providers of liability and reimburse them for proven loss or damage, compensation paid, fines and other expenditure, and reasonable costs of legal and professional representation arising from a third-party claim or proceedings before a competent authority due to the User's breach of these General Terms or the Privacy Policy, unlawful entry or use of data, infringement of third-party rights, unauthorised granting of access or the actions of its authorised users. The reimbursement obligation applies to the extent that the loss or damage is causally connected to the User's act or omission and the Provider is not responsible for it. The Provider must notify the User of the claim without undue delay and allow it reasonable involvement in resolving the dispute.

Nor is the Contractor liable for any special, indirect, incidental, punitive or consequential damages of any kind, whether business or non-business losses, including loss of profit or business, whether arising from breach of contract, a minor offence or otherwise, even if such damage is foreseeable and the Client has been warned of the possibility of its occurrence. The Contractor's services are provided 'as is', without any warranties.

17.) Restriction or withdrawal of access to the Platform

The Provider may temporarily restrict or permanently withdraw the User's access to the Platform or individual services if the User breaches these General Terms, the Privacy Policy, an individual contract or the applicable legislation, compromises the security or rights of other persons or fails to settle amounts due.

Where the nature of the breach permits, the Provider first warns the User and allows a reasonable period to remedy the breach. Immediate restriction is permitted in the event of a serious security risk, suspected misuse, unlawful processing, a risk of harm or another urgent circumstance.

If the Provider receives a substantiated claim from an individual or a decision of a competent authority concerning data in the User's environment, it may restrict, secure or delete the data concerned to the extent necessary to fulfil applicable obligations and notify the User, unless notification is prohibited. The User's access to the Platform or user account may be suspended and/or restricted until, at the latest, all relevant facts and circumstances have been established or the competent state authority's or institution's decision has become final.

If the Provider receives a request from an individual concerning personal data protection in respect of data in the User's environment, it forwards the request to the User or another responsible Data Controller without undue delay. The Provider restricts, rectifies, exports or deletes data on the basis of a documented instruction from the responsible Data Controller (the User), a final decision of a competent authority or another appropriate legal basis.

Restriction of access does not affect the User's payment obligations that have fallen due or its liability for damages.

18.) Amendments to the General Terms

The Provider may amend the General Terms in connection with development of the Platform, new services, changes to the business model, security requirements, changes in legislation, improvements in clarity and User protection, and in other circumstances.

The User is informed of Material Amendments in an appropriate manner before they become applicable. Where renewed acceptance is required due to the nature of the amendment, the Provider may make continued use of individual services conditional upon confirmation of the amended General Terms.

Non-material Amendments take effect upon publication or on the date specified in the notice. Continued use of the Platform after they take effect means that the User is aware of them and accepts them.

Changes to the user interface, technical architecture, module names, list of functionalities, infrastructure providers, authentication methods, encryption, logging, access controls, security mechanisms, price list or specific commercial terms do not require amendment or renewed acceptance of these General Terms, provided that they are appropriately communicated to the User where necessary and do not materially affect its rights or obligations or the previously agreed purpose and scope of the Service.

If the User disagrees with a Material Amendment, it may submit a written request for deletion of the user account and stop using the Platform, retrieving its data before the account is closed. Its account is then closed in accordance with the section of these General Terms on deletion of the user account and data.

19.) Dispute resolution

The parties will first attempt to resolve amicably any disputes or claims relating to the General Terms or the Platform's services. Either party may propose an amicable dispute resolution procedure by written notice setting out the nature, substance and grounds of the dispute. The parties will endeavour to cooperate and reach a mutually satisfactory resolution as swiftly as possible.

If no amicable resolution is reached, jurisdiction lies with the court in Ljubljana, Republic of Slovenia, that has subject-matter jurisdiction over the dispute.

20.) Miscellaneous

These General Terms take effect on the date of publication on the website or Platform. If any provision is unenforceable, invalid or void, this does not affect the validity of the remaining provisions. An invalid provision is replaced by a valid provision that reflects the purpose of the original provision as closely as possible.

The law of the Republic of Slovenia applies to the assessment and interpretation of these General Terms.

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